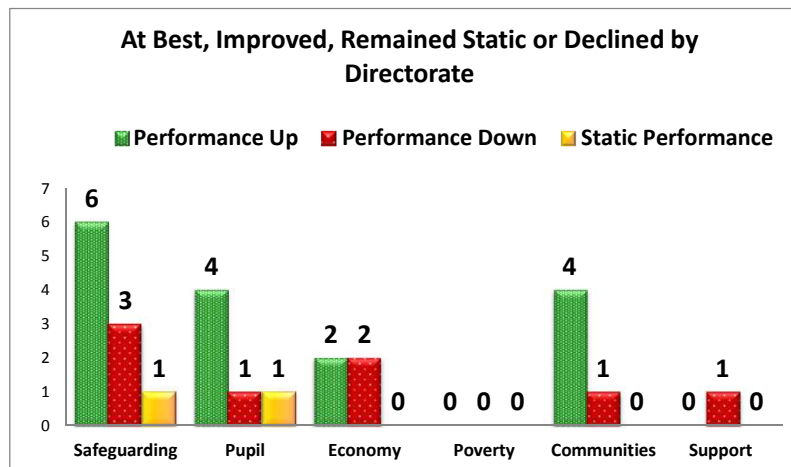
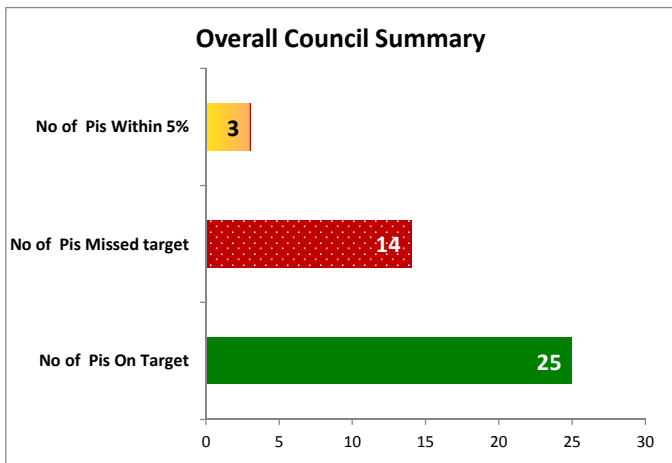
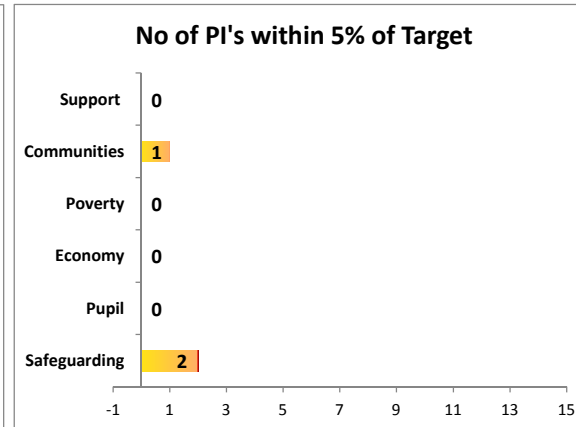
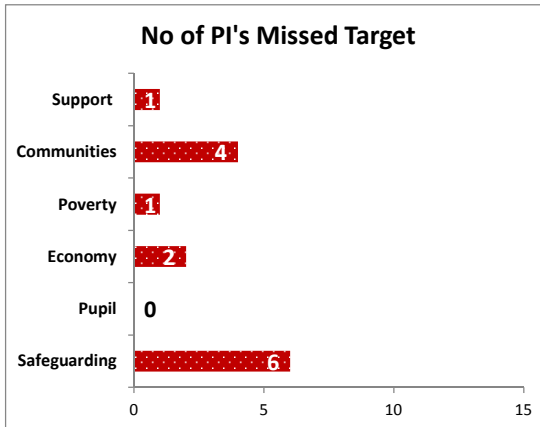
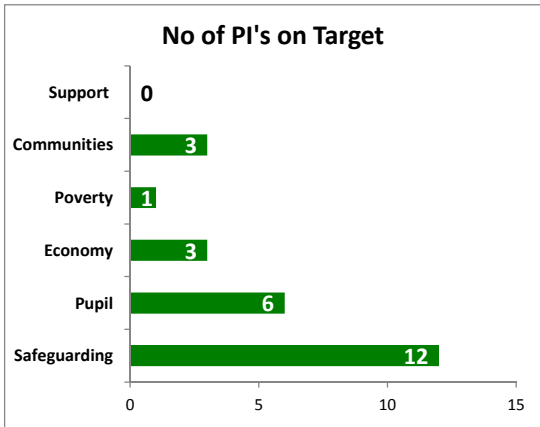


Performance Report - Quarter 2 2015-16

Quarter 2



Performance Report - Quarter 2 2015-16

Quarter 2



Met Target
Green

Within 5% of Target
Amber

Missed Target
Red

Related Outcome	PI & desired direction of Travel	Result	Target	Perform	Trend since	N – Numerator * D – Denominator		Comments (Explanation and Actions)	Responsible Head of Service	Responsible Performance Officer
		Q2 15-16	Q2 15-16	Q2 14-15	Q2 14-15	Q2 15-16	Q2 14-15			
Priority 1 : Safeguarding Vulnerable People										
Effective arrangements are in place for safeguarding and protecting those at risk from significant harm and exploitation	<p>SCC0041</p> <p>The percentage of children looked after on 31 March who have had three or more placements during the year</p>	AMBER	9%	7.62%	↘	<p>SCC004NM - The number of looked after children who had three or more separate placements during the financial year.</p> <p>46</p> <p>39</p>	<p>SCC004DM - The total number of children who were looked after at 31 March</p> <p>504</p> <p>512</p>	<p>We are now caring for more looked after children within a family rather than residential setting. Those children who are becoming looked after will have complex needs, and they may be accommodated on an emergency basis. The overall aim is to achieve permanence at the earliest opportunity and finding the right family can impact on placement stability. Work to upskill the foster carer's role, to provide wrap-around therapeutic support to both children and carers and by extending the outreach work available from Ty Nant will address this area over time</p>	Julie Thomas	Simon Jones
	<p>SCC0391</p> <p>The percentage of health assessments for looked after children due in the year that have been undertaken</p>	RED	92%	67.84%	↗	<p>SCC039NM - The number of health assessments for looked after children due in the year that have been undertaken</p> <p>254</p> <p>116</p>	<p>SCC039DM - The number of health assessments for looked after children due to be undertaken in the year</p> <p>321</p> <p>171</p>	<p>There should be further improvement later in the year, though the Looked After Children Health team are reporting that there are difficulties in ensuring that other Health Boards, whilst struggling with their own resource issues, are prioritising Swansea's out of county looked after children. Children placed in Newport area, as well as in Rhondda CynonTaff and Bridgend are not being assessed, as the respective Boards state that they do not have the resources to complete assessment of their own looked after children.</p>	Julie Thomas	Simon Jones

Related Outcome	PI & desired direction of Travel	Result Q2 15-16	Target Q2 15-16	Perform Q2 14-15	Trend since Q2 14-15	N – Numerator * D – Denominator		Comments (Explanation and Actions)	Responsible Head of Service	Responsible Performance Officer	
						Q2 15-16	Q2 14-15				
Effective arrangements are in place for safeguarding and protecting those at risk from significant harm and exploitation	SCC042a† The percentage of initial assessments completed within 7 working days	GREEN				SCC042aN – The number of initial assessments completed within 7 working days.	582	311		Julie Thomas	Simon Jones
		96%	91%	94.24%	↗	SCC042aDM – The number of initial assessments completed during the year	605	330			
	SCC042b↓ The average time taken to complete initial assessments that took longer than 7 working days to complete	AMBER				SCC042bNM – The total number of working days taken to complete all initial assessments where the number of working days taken was 8 or more	258	593	There are fewer initial assessments falling outside of the timescales (just 4% this quarter), and improvements have continued since Q2 last year. Any further changes to child assessment will be considered as part of the implementation of the Social Services Act.	Julie Thomas	Simon Jones
		11.2	11	12.62	↗	SCC042bDM – The total number of initial assessments that took 8 days or more to complete.	23	47			
	SCC043a† The percentage of required core assessments completed within 35 working days	GREEN				SCC043aN – The number of required core assessments completed within 35 working days during the year	386	242		Julie Thomas	Simon Jones
		75.39%	75%	63.35%	↗	SCC043aDM – The number of core assessments that were completed during the year	512	382			
	SCC043b↓ The average time taken to complete those required core assessments that took longer than 35 days	GREEN				SCC043bNM – The total number of working days taken to complete all required core assessments where the number of working days taken was more than 35.	6,715	8,819		Julie Thomas	Simon Jones
		53.29	54.00	62.99	↗	SCC043bDM – The total number of required core assessments that took longer than 35 working days to complete	126	140			

Related Outcome	PI & desired direction of Travel	Result Q2 15-16	Target Q2 15-16	Perform Q2 14-15	Trend since Q2 14-15	N – Numerator * D – Denominator		Comments (Explanation and Actions)	Responsible Head of Service	Responsible Performance Officer
						Q2 15-16	Q2 14-15			
Effective arrangements are in place for safeguarding and protecting those at risk from significant harm and exploitation	CFS1 ↓ Number of children becoming looked after	GREEN 82	Amended Projection 90	82	↔	CFS1NM - Looked after children are those children who are becoming looked after by the local authority i.e. they are placed either in the care of the local authority or within accommodation commissioned by the local authority, as per the Children Act 1989. 82 82 D 1 1		Julie Thomas	Simon Jones	
	CFS7 ↓ Percentage of children on the Child Protection Register who have been de-registered and then re-registered	GREEN 16.81%	19%	13.99%	↓	CFS7NM - The number of children who had previously been on the CPR in Swansea regardless of how long ago that was 38 34 CFS7DM - The no. of children registered to the CPR at any time during the year and counts any re-registrations that may have occurred during the year. 226 243	This is a local performance measure subject to small changes, yet within agreed target.	Julie Thomas	Simon Jones	
	CFS8 ↓ Percentage of children who remain on the Child Protection Register for more than one year	RED 15.93%	less than 11%	7.00%	↓	CFS8NM - Number of Children who have been on the Register for more than one year at end of period 36 17 CFS8DM - Number of Children on Child Protection Register at end of period 226 243	% increase can be explained by one family (7 children) now registered for 13 months, for reasons of neglect. Other sibling groups also contribute to the overall number, and each child will be reviewed at conference.	Julie Thomas	Simon Jones	
	CFS10 ↓ Number of children in residential care	GREEN 33	50	40	↗	CFS10NM - Total number of children supported in residential forms of care, including mother and baby and specialist residential/educational services 33 40 D 1 1		Julie Thomas	Simon Jones	

Related Outcome	PI & desired direction of Travel	Result Q2 15-16	Target Q2 15-16	Perform Q2 14-15	Trend since Q2 14-15	N – Numerator * D – Denominator		Comments (Explanation and Actions)	Responsible Head of Service	Responsible Performance Officer
						Q2 15-16	Q2 14-15			
Improved awareness of corporate safeguarding policy and arrangement amongst council employees	SAFE5a1 Number of training elements completed by new or existing staff in safeguarding vulnerable people (in both Child & Family and Adult Safeguarding) • E-learning	GREEN 3237	2850	-		SAFE5aNM - Number of new or existing staff who have completed training in safeguarding vulnerable people • E-learning 3,237			Steve Rees	Khan Prince
						D 1				
	SAFE5b1 Percentage of training elements completed by new or existing staff in safeguarding vulnerable people (in both Child & Family and Adult Safeguarding) • E-learning	GREEN 56.79%	50.00%	-		SAFE5bNM - Number of new or existing staff who have completed training in safeguarding vulnerable people • E-learning 3,237			Steve Rees	Khan Prince
						SAFE5bDM - Number of training elements completed by new or existing staff in safeguarding vulnerable people via E-learning 5,700				
	SAFE6a1 Number of new or existing staff who have received training in safeguarding vulnerable people • Face 2 face	GREEN 251	0	-		SAFE6aNM - Number of new or existing staff who have received training in safeguarding vulnerable people • Face 2 face 251			Steve Rees	Khan Prince
						D 1				
	SAFE6b1 Percentage of new or existing staff who have received training in safeguarding vulnerable people • Face 2 face	GREEN 7.38%	0.00%	-		SAFE6bNM - Number of new or existing staff who have received training in safeguarding vulnerable people • Face 2 face 251			Steve Rees	Khan Prince
						SAFE6bDM - Number of training elements completed by new or existing staff in safeguarding vulnerable people via Face 2 Face 3,400				

Related Outcome	PI & desired direction of Travel	Result Q2 15-16	Target Q2 15-16	Perform Q2 14-15	Trend since Q2 14-15	N – Numerator * D – Denominator		Comments (Explanation and Actions)	Responsible Head of Service	Responsible Performance Officer
						Q2 15-16	Q2 14-15			
Improved awareness of corporate safeguarding policy and arrangement amongst council employees	SAFE7a1 Number of Designated Safeguarding Leads who have received training in safeguarding vulnerable people	GREEN 5	5	-		SAFE7aNM - Number of Designated Safeguarding Leads who have received training in safeguarding vulnerable people 5		12 new designated SG leads have been identified and training will be provided in Q3	Steve Rees	Khan Prince
	SAFE7b1 Percentage of Designated Safeguarding Leads who have received training in safeguarding vulnerable people	GREEN 29.41%	25.00%	-		SAFE7bNM - Number of Designated Safeguarding Leads who have received training in safeguarding vulnerable people 5 SAFE7bDM - Total number of people identified as designated leads who will be receiving training in safeguarding vulnerable people 17		12 new designated SG leads have been identified and training will be provided in Q3	Steve Rees	Khan Prince
	SAFE8a1 Number of Elected Members who have received training in safeguarding vulnerable people	RED 26	72	-		SAFE8aNM - Number of Elected Members who have received training in safeguarding vulnerable people 26		E Learning promoted to all Elected Members. Party Leads are promoting amongst all Councillors	Steve Rees	Khan Prince
	SAFE8b1 Percentage of Elected Members who have received training in safeguarding vulnerable people	RED 36.11%	100.00%	-		SAFE8bNM - Number of Elected Members who have received training in safeguarding vulnerable people 26 SAFE8bDM - Number of Elected Members 72		E Learning promoted to all Elected Members. Party Leads are promoting amongst all Councillors	Steve Rees	Khan Prince

Related Outcome	PI & desired direction of Travel	Result Q2 15-16	Target Q2 15-16	Perform Q2 14-15	Trend since Q2 14-15	N – Numerator * D – Denominator		Comments (Explanation and Actions)	Responsible Head of Service	Responsible Performance Officer
						Q2 15-16	Q2 14-15			
All directorates can evidence that they understand how they contribute to safeguarding people and monitor their effectiveness	SAFE9a1 The number of positive DBS checks	na 20	to be confirmed	-		SAFE9aNM - The number of positive DBS checks 20			Steve Rees	Deb Yeates
						D 1				
	SAFE9b1 Percentage of positive DBS checks	na 2.66%	to be confirmed	-		SAFE9bNM - The number of positive DBS checks 20			Steve Rees	Deb Yeates
						SAFE9bDM - Total number of DBS checks 752				
Council employees feel confident about how to identify, discuss and report concerns in respect of children and adults	SAFE11a1 The number of referrals in relation to safeguarding - Whistleblowing	na 0	to be confirmed	-		SAFE11aNM - The number of referrals in relation to safeguarding - Whistleblowing 0			Steve Rees	Deb Yeates
						D 0				
	SAFE11b1 Percentage of referrals in relation to Safeguarding - Whistleblowing	na 0%	to be confirmed	-		SAFE11bNM - The number of referrals in relation to safeguarding - Whistleblowing 0			Steve Rees	Deb Yeates
						SAFE11bDM - Total number of referrals 0				

Policy Commitments relating to Safeguarding

- 62. Ensure a new emphasis in Social Services on prevention and early intervention
- 63. Investigate the creation of a Social Impact Bond to help reform Children's Social Services.
- 64. Relocate social services to work directly in the communities they serve and co-locate them with other services
- 65. Better integrate systems, ensuring fare more effective links between adult and children's services
- 68. Invest in our staff at all levels in Social Services

Director's Overview

Overall there has been an improvement in Performance, particularly in the timelines of assessments. Performance around the Safe LAC Reduction Strategy is positive with the number of children becoming looked after remaining stable and a reduction in the number of children in residential care, whilst placement stability has improved. The focus going forward, in terms of embedding the SOS Framework, will be on reducing the length of time children remain on the Child Protection Register although general activity for Child Protection is good. A concern is Health's ability to ensure the timelines of health assessments for looked after children.

Related Outcome	PI & desired direction of Travel	Result Q2 15-16	Target Q2 15-16	Perform Q2 14-15	Trend since Q2 14-15	N – Numerator * D – Denominator		Comments (Explanation and Actions)	Responsible Head of Service	Responsible Performance Officer
						Q2 15-16	Q2 14-15			
Priority 2 : Improving Pupil Attainment										
Improved pupil educational attainment	EDCP12a↓ Pupils receiving fixed term exclusions - primary schools	GREEN 10	15	6	↘	EDCP12aNm - Pupils receiving fixed term exclusions - primary schools 10	6	The low rate of primary fixed term exclusions from primary schools continues, although there were more in the summer term than in spring and more than the same term last year.	Lyndsay Harvey	Sian Lewis
	EDCP12b↓ Pupils receiving fixed term exclusions - secondary schools	GREEN 117	200	147	↗	EDCP12bNm - Pupils receiving fixed term exclusions - secondary schools 117	147	The number of pupils receiving a fixed-term exclusion from secondary schools continues to fall.	Lyndsay Harvey	Sian Lewis
	EDU008a↓ The number of permanent exclusions during the academic year per 1,000 pupils from primary schools	GREEN 0.00	0.05	0.00	↔	EDU008aNm - Number of permanent exclusions during the academic year, upheld by the Governing Body, in primary schools in years 1 or above maintained by the local authority 0	0	There were no permanent exclusions from primary schools this term, as usual.	Lyndsay Harvey	Sian Lewis
						EDU008aDm - Total number of pupils on roll in local authority maintained primary schools in years 1 or above at the time of the annual schools census in January 18,304	18,006			
EDU008b↓ The number of permanent exclusions during the academic year per 1,000 pupils from secondary schools	GREEN 0.08	0.40	0.17	↗	EDU008bNm - Number of permanent exclusions during the academic year, upheld by the Governing Body, in secondary schools in years 11 or below maintained by the local authority 1	2	There was just one permanent exclusion from a secondary school this term, maintaining the low instance.	Lyndsay Harvey	Sian Lewis	
						EDU008bDm - Total number of pupils on roll in local authority maintained secondary schools in years 11 or below at the time of the annual schools census in January 11,900	12,083			

Related Outcome	PI & desired direction of Travel	Result	Target	Perform	Trend since	N – Numerator * D – Denominator		Comments (Explanation and Actions)	Responsible Head of Service	Responsible Performance Officer
		Q2 15-16	Q2 15-16	Q2 14-15	Q2 14-15	Q2 15-16	Q2 14-15			
Improved pupil educational attainment	EDU016a† Percentage of pupil attendance in primary schools	GREEN 94.43%	92.50%	93.87%	↗	EDU016aN - The total number of sessions missed by all pupils in primary schools 1,857,573	1,510,658	Attendance in primary schools has improved on the same term last year by over half a percentage point.	Lyndsay Harvey	Sian Lewis
						EDU016aDM - The total number of sessions possible for all pupils 1,967,083	1,609,263			
	EDU016b† Percentage of pupil attendance in secondary schools	GREEN 94.28%	91.50%	93.15%	↗	EDU016bN - The total number of sessions missed by all pupils in secondary schools 652,470	424,086	Attendance in secondary schools is over one percentage point better than the same term last year. This contributed to the significant improvement over the year and a rise in national ranking to 10th (from 16th).	Lyndsay Harvey	Sian Lewis
					EDU016bDM - The total number of sessions possible for all pupils 692,088	455,274				

Policy Commitments relating to Attainment

14. Raise educational standards and the performance of all schools and pupils in Swansea
15. Implement a programme of sharing best practice between teachers and schools
16. Explore ways of improving pupil engagement and attendance
17. Introduce an ambitious, rigorous and supportive school performance framework

12. Adopt a new dynamic relationship with the schools, further education colleges, Swansea's two universities and employers
13. Develop a 10 year City of Learning strategic plan
18. Promote community focused school & family learning
19. Encourage greater collaboration between schools

Related Outcome	PI & desired direction of Travel	Result Q2 15-16	Target Q2 15-16	Perform Q2 14-15	Trend since Q2 14-15	N – Numerator * D – Denominator		Comments (Explanation and Actions)	Responsible Head of Service	Responsible Performance Officer
						Q2 15-16	Q2 14-15			
Director's Overview										
Performance Indicators (PI)										
<ul style="list-style-type: none"> Performance was good and improved in all indicators reported on. 										
Policy commitments										
<p>12. Adopt a new dynamic relationship with the schools, further education colleges, Swansea's two universities and employers (see 13).</p> <p>13. Develop a ten-year City of Learning strategic plan (also covers 12 and 23).</p> <ul style="list-style-type: none"> The Education Strategy Group, chaired by the Leader of the Council, continues to explore new ways to work with schools and to deliver essential and statutory services within reducing funding. Gower College Swansea continues to develop the lead on work-based learning. New external partners have emerged for post-16 learning and training. The council's preventative services for NEETs is being discussed by elected members. <p>14. Raise educational standards and the performance of all schools and pupils in Swansea.</p> <ul style="list-style-type: none"> Schools where performance had been identified as a concern continued to be the targeted by Challenge Adviser. The two original Schools Challenge Cymru secondary schools, Morriston and Pentrehafof, maintained their activities to improve. Dylan Thomas Comprehensive will also benefit from Schools Challenge Cymru support this year. <p>15. Implement a programme of sharing best practice between teachers and schools (see 19).</p> <p>16. Explore ways of improving pupil engagement and attendance.</p> <ul style="list-style-type: none"> Attendance continued to improve in primary and secondary schools and annual performance targets 2014-15 have been met. Secondary attendance improved so well that Swansea's national ranking for 2014-15 has risen to 10th from 16th. Permanent exclusions were low and fixed-term exclusions from secondary schools continued to reduce. <p>17. Introduce an ambitious, rigorous and supportive school performance framework (see 19).</p> <p>18. Promote community focused school and family learning.</p> <ul style="list-style-type: none"> Following the removal of grant funding, a new reduced central service for Family Learning has begun to operate from September 2015. Some schools will fund provision themselves. <p>19. Encourage greater collaboration between schools (also covers 15 and 17).</p> <ul style="list-style-type: none"> Challenge advisers in Swansea have begun the annual autumn term programme of visits to assess schools. Resulting from this work, in January 2016 Welsh Government will publish the colour categories of all primary and secondary schools, in accordance with the national system. Swansea schools' categories were strong last year. In 2014-15, our Challenge Advisers focused their efforts on the schools in the 'amber' category that had greater levels of concerns. Actions plans were already in place to improve the 'Red' schools. The national drive for schools to support each other continues to be developed, involving schools of all categorisations collaborating on improvement. A regional database of good practice, Deialog, has been established. <p>20. Re-balance school funding to focus on need (see 21).</p> <p>21. Ensure 85% of funding is delegated directly to schools (also covers 20).</p> <ul style="list-style-type: none"> Delegation for 2015-16 is close to 85% if Living Wage funding is counted. The Joint Finance sub-group of the Schools Budget Forum continue to examine the implications and mitigation of the effect of reduced funding in the context of meeting need. The Forum is working with the Education Strategy Group on a model of education for the future. <p>23. Explore setting up a skills campus and apprentice scheme (see 13).</p>										

Related Outcome	PI & desired direction of Travel	Result	Target	Perform	Trend since	N – Numerator * D – Denominator		Comments (Explanation and Actions)	Responsible Head of Service	Responsible Performance Officer
		Q2 15-16	Q2 15-16	Q2 14-15	Q2 14-15	Q2 15-16	Q2 14-15			
Priority 3 : Creating a vibrant and viable city and economy										
Creating a vibrant and viable city and economy	EP28 ↑ The percentage of all planning applications determined within 8 weeks	GREEN 84.04%	80%	62.87%	↗	EP28NM - The number of all planning applications determined during the year within 8 weeks 437	298		Phil Holmes	Andrew Pitson
						EP28DM - The total number of all planning applications determined during the year 520	474			
	EC1 ↑ The percentage of all applicants satisfied or very satisfied with the Planning application service	RED 74.1%	85%	74.14%	↘	EC1NM - Total number of applicants and 3rd parties satisfied or very satisfied with the Planning application service 20	43	The result for the quarter was 74%; however out of the 520 decisions made only 27 responses were received, of which 7 were dissatisfied or very dissatisfied. Of these 7, the majority were related to the planning process and speed of determination. 6 of the 7 applications were determined within the statutory time period.	Phil Holmes	Andrew Pitson
					EC1DM - Total number of Planning questionnaires received in the quarter 27	58				
	EC2 ↑ The percentage of all major and minor applications with an economic imperative that are approved	GREEN 86.3%	85%	85.86%	↗	EC2NM - Total number of major and minor applications with an economic imperative that are approved 239	164		Phil Holmes	Andrew Pitson
						EC2DM - Total number of major and minor applications determined in the quarter 277	191			
Employment & Training opportunities created	BBMA1 ↑ Increase in the number of projects with social benefit clauses & Beyond Bricks and Mortar in their contracts	RED 6	7	7	↘	BBMA1NM - No. of BB&M projects containing SBCs from this current reporting year minus no. of BB&M projects containing SBCs from the previous year providing the increased number of projects worked on in the reporting year 6	7	Each contract is counted when it starts, which may be some time after the clauses were put into the tender. Contract commencement is not under the control of BBM and delayed contracts will be counted in subsequent quarters.	Phil Holmes	Sue Woodward
					D 1	1				

Related Outcome	PI & desired direction of Travel	Result Q2 15-16	Target Q2 15-16	Perform Q2 14-15	Trend since Q2 14-15	N – Numerator * D – Denominator		Comments (Explanation and Actions)	Responsible Head of Service	Responsible Performance Officer
						Q2 15-16	Q2 14-15			
Employment & Training opportunities created	BBMA3 ↑ The number of training and employment weeks created by BBM for unemployed and economically inactive	GREEN 102	80	-		BBMA3NM - The number of training and employment weeks created by BBM for unemployed and economically inactive 102 0 D 1 0			Phil Holmes	Sue Woodward
Better Quality commercial floorspace enabling the provision of increased employment	EC3 ↑ Amount of commercial floorspace created within the city centre to accommodate job creation	na 0	0	-		EC3NM - Creation of commercial floorspace created through Vibrant and Viable Places - Realising the Potential funding. 0 D 1		Project on target to deliver 1600sq m of commercial floorspace, and programmed for implementation to deliver outputs in Q3 and Q4.	Phil Holmes	Huw Jones
Improved city living opportunities	EC4 ↑ Number of new housing units created in Swansea City Centre as a result of V&VP Realising the Potential funding	na 0	0	-		EC4NM - Creation of new housing units within Swansea City Centre created through Vibrant and Viable Places - Realising the Potential funding. 0 0 D 1 0		Housing above Shops scheme anticipated to deliver 30 units, programmed for Q4.	Phil Holmes	Huw Jones

Policy Commitments relating to creating a vibrant and viable economy

34. Seek to increase the number of people living in the city centre
24. Work with partners and the business community to promote Swansea Bay City region
25. Utilise £11 m in the House Revenue Account to improve Council houses and boost local economy.
28. Create a clear, coherent and balanced approach to the city centre
36. Work closely with partners to develop a Creative City Region create a Science and Innovation campus build Swansea as a science, technology and creative capital.
31. Plans for a sustainable transport system.
- 32 Improve perceptions of our city as a place to work, visit and live
33. Enhance our public spaces and city's built heritage and empty properties

Related Outcome	PI & desired direction of Travel	Result Q2 15-16	Target Q2 15-16	Perform Q2 14-15	Trend since Q2 14-15	N – Numerator * D – Denominator		Comments (Explanation and Actions)	Responsible Head of Service	Responsible Performance Officer
						Q2 15-16	Q2 14-15			
Directors Overview										
<p>The percentage of applications determined within 8 weeks continues to improve, along with improvements in the approval rates for major and minor applications with an economic imperative. Both PIs are on target. Planning satisfaction rates are below target but have been skewed by the small number of survey responses, and by the nature of the dissatisfaction, which relates mainly to speed of service. The targets for employment and training opportunities have been achieved, however the increase in the number of contracts with social benefits have missed target due to the delay in the start of contracts which are beyond the Council's control.</p> <p>The targets for commercial floor space and new housing units to be delivered via VVP funded schemes are profiled to be delivered later in the year and are considered on target at this early stage. However, delivery will rely on strong private sector and RSL performance. Turning to policy commitments, good progress continues to be made....</p> <p>The production and public consultation of the City Centre Framework sets the strategic direction and the implementation of the Realising the Potential programme has a direct positive bearing on policy commitments 34, 24, 25, 28, 32 and 33. The strategic framework will be reported to Cabinet/Council for adoption in December. The procurement of developers for the Civic Centre and St David's sites and the acquisition of the former Oceana building for redevelopment are strategic initiatives currently underway to support these and other policy commitments. A preferred developer(s) is due to be selected in December and the award of the demolition contract for Oceana is imminent. The Swansea Bay City Region working with partners as described in PC 24 has taken a step forward in relation to inward investment. A regional marketing suite and virtual inward investment team will be established to ensure joined-up working.</p> <p>Looking specifically at PC 25, around £230 million will be spent over the next 5 years to improve Council houses which includes the £11 million identified within the policy commitment. This year's capital programme of £48m is entirely committed to the improvement of the housing stock up to the WHQS. PC36 is being delivered through collaborations with the universities, where MoUs identify joint working, and via close collaboration with the City Region Board. Support has been expressed publicly by the University for the Hydro Hub projected sited within the Civic Centre redevelopment plans.</p> <p>Also, in relation to PC 32, Swansea - "City of Innovation" has been adopted and work is now underway to refine this as part of Swansea's place marketing offer. A "Changing Horizons" event was organised recently for strategic partners to promote the transformational projects underway and planned in the city. PC 31 - options have been identified to amend the infrastructure and traffic movements at Kingsway in accordance with the draft Kingsway masterplan and a temporary solution is being delivered on site. A transport model has also been developed to test traffic implications of strategic site allocations as proposed in draft LDP.</p>										

Related Outcome	PI & desired direction of Travel	Result	Target	Perform	Trend since	N – Numerator * D – Denominator		Comments (Explanation and Actions)	Responsible Head of Service	Responsible Performance Officer
		Q2 15-16	Q2 15-16	Q2 14-15	Q2 14-15	Q2 15-16	Q2 14-15			
Priority 4 : Tackling Poverty										
People live in resilient communities	SIU011 SIU01 - No. of staff / workers trained in Welfare Rights / Benefits advice appropriate to their role.	RED 196	250	-	-	SIU01NM - Number of staff/workers trained in welfare rights/benefits advice appropriate to their role 196		Training will resume in full in Qtr 3 as there is normally a hiatus through the summer months. The figure for 2014/15 was one annual total	Sarah Crawley	Karen Grunhut
	POV21 Percentage of activities in the Poverty Action Plan started in the year	GREEN 60.9%	40%	-	-	POV2NM - Actual number of activities in the Poverty Action Plan started 14 POV2DM - Total number of activities within the Poverty Action Plan 23				

Policy Commitments relating to tackling poverty

- 38. Tackle poverty and unemployment, especially amongst young people and within the most deprived communities
- 3. Seek to ensure that Council expenditure and other local public bodies
- 22. Implement a pledge to ensure that all 18-24 yr olds have access to quality information, education and enterprise
- 24. Work with CAB and other partners to enhance the Council's existing Welfare Rights service
- 37. Explore with Credit Unions how to make loans to micro businesses
- 39. Work with Moneyline Cymru and other partners to help people on low incomes access affordable loans
- 66. Play a full part in the Healthy Cities initiative to address health inequalities and life expectancy

Directors Overview

The welfare rights team are training people in welfare rights and benefits advice, including the seminars on the introduction to Universal Credit. Further training will take place around this and the tackling poverty training in quarters 3 & 4. The unit is also training partner organisations as well as our own staff. The poverty strategy action plan has a wide range of actions which have each required a single proposal around the work which will be undertaken. Each proposal needs to be approved by the Director of People and run past the Cabinet member for Anti-poverty & Communities. A good number of the activities have been scoped and proposed, but they need to get fully up and running, and demonstrating success and impact. Work is on-going to tackle the issue of Young People Not in Education Employment and Training (*NEET*) with focussed work on the most vulnerable 164 year 11 leavers, and a focus on provision for Tier 2 NEETS - which are those furthest from EET (*Education, Employment and Training*). Work is ongoing with CAB (*Citizens Advice Bureau*) as partners in supporting people with the changes in welfare reform - this is also a key priority for the Swansea Partnership Poverty Forum. The People Directorate continues to attend and play a full part in the Healthy Cities programme.

Related Outcome	PI & desired direction of Travel	Result	Target	Perform	Trend since	N – Numerator * D – Denominator		Comments (Explanation and Actions)	Responsible Head of Service	Responsible Performance Officer
		Q2 15-16	Q2 15-16	Q2 14-15	Q2 14-15	Q2 15-16	Q2 14-15			
Priority 5 : Building sustainable communities										
People live in resilient communities	STS006 ↑ The percentage of reported fly tipping incidents cleared within 5 working days	GREEN				STS006NM - The number of reported fly tipping incidents in the quarter cleared within 5 working days 1,470 / 1,040		Change in reporting methods is the reason for the higher number incidents. Within the target spectrum.	Chris Howell	Dave Condon
		95.4%	95%	94.29%	↗	STS006DM - The total number of fly tipping incidents recorded by the authority during the quarter 1,541 / 1,103				
	WMT004b ↓ The percentage of municipal waste collected by local authorities sent to landfill	GREEN				WMT004bNM - The tonnage of local authority collected municipal waste sent to landfill by the local authority 12,215 / 11,806		The figures quoted relate to quarter 1 2015/16. The PI for this indicator was met last year and is on target to also be made this year. The percentage figure has reduced which means that the performance trend has increased.	Chris Howell	Keith Coxon
		38.29%	39.5%	40.14%	↗	WMT004bDM - The total tonnage of municipal waste collected by the local authority 31,905 / 29,413				
	WMT009b ↑ The percentage of municipal waste collected by local authorities and prepared for reuse and/or recycled, including source segregated bio wastes that are composted or treated biologically in another way	GREEN				WMT009bNM - The tonnage of local authority collected municipal waste prepared for reuse, recycled and/or collected as source segregated bio wastes and composted or treated biologically in another way by the local authority 19,623 / 17,513		The figures quoted relate to quarter 1 2015/16. The PI for this indicator was met last year and is on target to also be made this year.	Chris Howell	Keith Coxon
		61.50%	60.5%	59.54%	↗	WMT009bDM - The tonnage of municipal waste collected by the local authority 31,905 / 29,413				

Related Outcome	PI & desired direction of Travel	Result Q2 15-16	Target Q2 15-16	Perform Q2 14-15	Trend since Q2 14-15	N – Numerator * D – Denominator		Comments (Explanation and Actions)	Responsible Head of Service	Responsible Performance Officer
						Q2 15-16	Q2 14-15			
People live in resilient communities	SUSC1 ↑ % of people across Swansea who believe they live in a good place	AMBER 85.51%	89.00%	-		SUSC1NM - Number of residents surveyed who are 'very' or 'fairly' satisfied with their local area as a place to live. 478		We aim to work with partners to help build sustainable communities. We are working with the voluntary, community, public and private sector in Swansea and the wider region to promote community action, build capacity and develop projects for communities to run services, manage assets and build cohesion. This work will continue and develop over the coming months and years as we seek with partners to build upon this work and further develop community capacity, resilience and cohesion.	Chris Sivers	Eleanor Moore
	SUSC3 ↑ % of people who believe that their neighbourhood is a place where people from different backgrounds can live together well	RED 69.44%	76.00%	-		SUSC3NM - Number of respondents who 'strongly agree' or 'tend to agree' that their local area is a place where people from different ethnic backgrounds get on well together 384 SUSC3DM - Total number of respondents 553				
More people living at home or in the community	SCA001↓ The rate of delayed transfers of care for social care reasons per 1,000 population aged 75 or over	RED 4.33	4.00	3.23	↓	SCA001NM - Total number of local authority residents experiencing a delayed transfer of care during the year for social care reasons 92	68	Performance is poorer than last year but better than the target set for the current year. Performance has been relatively stable throughout 2015/16 although August saw a larger number of delayed transfers than in any month since 2011. We continue to work closely within the 2 major general hospitals to facilitate safe and effective discharge. This indicator, however, can be strongly affected by factors outside the control of the local authority, particularly in terms of pressures on the NHS being transmitted to adult social care.	Alex Williams	Simon Jones
	AS4 ↑ Percentage of clients returning home following reablement	RED 56.4%	60%	53.06%	↗	AS4NM - Number of clients returning home after a period of reablement 44	26			

Related Outcome	PI & desired direction of Travel	Result	Target	Perform	Trend since	N – Numerator * D – Denominator		Comments (Explanation and Actions)	Responsible Head of Service	Responsible Performance Officer
		Q2 15-16	Q2 15-16	Q2 14-15	Q2 14-15	Q2 15-16	Q2 14-15			

Policy Commitments relating to building sustainable communities

2. Seek wider and imaginative community use of public assets such as Council owned buildings
72. Support independent living, improved options for older people. Increase funding for housing co-operative
3. Explore collaborative and innovative ways in which local services can be financed and delivered
64. Relocate social services to work directly in the communities they serve and co-locate them with other services

Director's Overview

- There is a clear joint commitment between Social Care and Health to tackle delayed transfers of care, and work is ongoing to ensure that there is joint ownership of the issue to improve performance. Social Care and Health fully recognise the importance of swift discharges to improve patient flow through the hospitals and ensure that people can be supported to go home as quickly as possible. There has been a national challenge to Delayed Transfers of Care as an indicator, as it does not help to get to the nub of the root causes of it. Therefore, workshops are taking place across Wales to try and look at more meaningful indicators going forward.
- Effective reablement processes are critical to assist with improving delayed transfers of care. Social Care will continue to review its approach to ensure it is fit for purpose, so where possible people can be kept as independent as possible.

Related Outcome	PI & desired direction of Travel	Result	Target	Perform	Trend since	N – Numerator * D – Denominator		Comments (Explanation and Actions)	Responsible Head of Service	Responsible Performance Officer
		Q2 15-16	Q2 15-16	Q2 14-15	Q2 14-15	Q2 15-16	Q2 14-15			

Sickness Absence

CHR0021 The number of working days/shifts per full time equivalent (FTE) local authority employee lost due to sickness absence	RED	4.95	4.00	4.45	↓	CHR002NM - Total number of working days/shifts lost to sickness absence, for the relevant period	46,113.44	42235.88	Over target for the quarter. Review of Management of Absence Policy is underway with a view to giving greater visibility to the proactive/preventative initiatives that have been introduced along with a review of the trigger points and warning periods. (Queried if cumulative figure)	Steve Rees	Martin Halmkhan
						CHR002DM - Average Number of FTE employees.					
							9,311.63	9482.00			